

Community Engagement and Action Plan

September 2025

Neutrog is a member of the Kanmantoo and Callington community and the wider Adelaide Hills and Murraylands region.

It's important to us that we work to support and maintain trusting, respectful and collaborative relationships between our organisation and the residents, landowners and businesses that make up this community.

Neutrog believe that building trust with our community is central to the ongoing success of our organisation.

Engagement Approach

We have prepared a Community Engagement Action plan (CEAP) which outlines how we will create opportunities to consult, inform, engage and involve all our stakeholder groups.

We have a wide range of stakeholders and there are many different communication and engagement pathways. We understand that different engagement approaches will work for different groups at different times. As a consequence, our CEAP maps out how we will engage going forward.

You can read the CEAP [here](#).

Planning for the Future

With the assistance of independent, local engagement company DemocracyCo we are establishing a Community Reference Panel to provide us with ongoing feedback about how we can meet the expectations of residents and businesses in the local community.

Initially the Panel will be focused on providing specific feedback to Neutrog on the areas of fire, dust and odour with the intention to form meaningful actions. Once these sessions are complete, we hope Panel members will continue to meet over the next two years to provide ongoing feedback – providing an important mechanism for transparency and sustained communication between the community and Neutrog.

The Panel will be facilitated by DemocracyCo – using deliberative engagement methods which ensure constructive, respectful, and productive conversations. We are a local and independent community engagement company. You can learn more about us and how DemocracyCo work a [here](#).

Outside of the Panel there will be opportunities for the broader community to engage over an extended period including, online surveys, Community Information sessions and community meetings.

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